

A-to-Be

Mobility-Beyond™
www.a-to-be.com/move

Tolling Backoffice

Enabling superior customer service

Your platform for an Integrated Tolling Solution

Capitalizing on over 40 years of tolling experience, A-to-Be's back office has evolved into an innovative and technology advanced platform for accurate, efficient and secure **toll collection**, focused on the **customer service** for both users and operators.

Expand your business to multiple mobility services.



One mobility account. Infinite possibilities.

Satellite tolling | Electronic tolling | Video tolling |
Free-flow tolling | Self-service tolling | Manual tolling

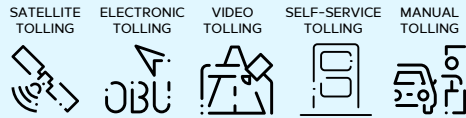




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To date, our presence in the US includes:

- ☐ **Washington State** RUC Pilot back office.
- ☐ Electronic Toll Collection (AVI and Video), back office and ATMS at Northwest Parkway, **Colorado**.
- ☐ Tolling integration services, back office and license plate recognition in **South Carolina**.
- ☐ Full electronic toll collection and enforcement solution, self-service toll systems, operational and commercial back office in **Virginia**.
- ☐ Self-service toll machines in **Illinois** and **California**.



A-to-Be offers a full spectrum of **integrated tolling solutions** and services for a variety of tolling modes ranging from **manual toll collection** to **satellite tolling**.

5.5M user accounts **1 bn** annual tolling transactions

Spread across road operators spanning two continents, solutions from A-to-Be serve over **1,100 miles, 1,500 toll lanes, 8.1 million vehicles, 1.3 million images** processed each month, and **4 million customer support contacts** each year.

A-to-Be

Throughout the entire customer journey, our platform was designed with the customer at the center providing a 360° view to the operator.



Enrollment

End-to-end digital enrollment experience within a single back office. **Data privacy** protection and safeguards are an integral part of the system. The user enrollment process can be configured from within the portal, including live tracking of request, support for fleet accounts bundled for businesses, individual or families.



Service Usage

Near **real-time** service usage information. When a service is used, that information becomes instantly accessible within the system.

Did you know...?

...our platform was designed as a **Mobility platform** to include multiple mobility services, beyond tolling?



Payment

Multiple options, secure and payment industry standards **compliant**. E-wallet integration capability with optional **automated top-up** functionality for pre-paid accounts and invoice payment.



Customer support

Omni-channel (text messages, chat, chatbots, IVR, phone, email, mail, push notifications...). The **integrated 360° view** of customer accounts allows for full visibility of all interactions on each conversation with the customer, increasing communication efficiencies and thereby **customer satisfaction**.



Seamless X

The vision is to deliver an **eXperience that involves the least possible hassles**, by not requiring to carry cash, worry about enforcement, **activate and pay** services without interactions or even stopping. All that while **remaining in control**, with a unique account centralizing all transactions and support.



MaaS-ready

A platform prepared for **multi-modal and multi-agency operations**, already in use across multiple mobility services and transportation modes, as well as **multi-tenancy** allowing several agencies on the same instance with tenant-segregated data.



Analytics

Full **business metrics visibility**, from growth to revenue, to collections and financial reconciliation, supporting real-time **fraud analysis**, management and **predictive analytics**, as well as evaluating **customer service quality**.



API 1st by design

All features are **available through an API**, enabling to **build on existing** foundations. Designed as a **modular** product to be delivered by an ecosystem of partners and **integrators**.



23

1500
tolling lanes



6

A-to-Be's tolling solutions are currently deployed on 23 highways in Europe, and on 6 in the United States.